

## Sent By

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CS/300254m

## Message

Kent Trading Standards advise consumers to be wary when letting doorstep sellers into their homes. Too often we receive reports from residents who have regretted letting people they don't know into their homes because they either end up buying something they don't want or realise that the seller might not be genuine.

Householders may have doorstep callers giving excuses such as they need to read a meter or that they have goods or a service to sell. Whilst some of these callers may be legitimate, some may be criminals wanting to steal, or con you into parting with your money in exchange for poor quality or non-existent goods or services.

Remember you do not have to let someone into your home unless **YOU** want to. Always check a caller's identification and make your own checks. A genuine caller will not mind making an appointment to come back at a later date. This also gives you time to ensure you have a relative or friend with you when any caller returns.

If you would like shopping advice, or if you have had a caller at your door who you are concerned about please contact Consumer Direct on 08454 04 05 06. Further consumer guidance notes on scams, doorstep callers and consumer rights are available online at [www.tradingstandards.gov.uk/kent](http://www.tradingstandards.gov.uk/kent)

Kent Trading Standards operate a good trader scheme called Buy With Confidence. To find an approved trader please call Consumer Direct on 08454 04 05 06 or look online at [www.buywithconfidence.gov.uk](http://www.buywithconfidence.gov.uk)

## Expiry Date

31/1/11

*The normal period for validity of messages will be seven days*

## Distribution

Messages are not confidential and can be used for public distribution

## Signed

Clare Stringer

## Date

24/1/11