

## Sent By

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## Message

Kent Trading Standards have been notified of a business cold calling residents in the Ashford and Canterbury area offering "free" burglar alarms.

**Kent Trading Standards is advising consumers that the alarms offered may well be free but the cost of maintaining and monitoring the system will be very expensive and the agreement can last for many years.**

**Remember, if you do buy anything costing over £35 from a trader at your door, then the law gives you a 7 day "cooling off" period to change your mind.** The trader **must** give you a written cancellation notice if you agree to buy the goods or service. Failure to give this notice is a crime.

If you are considering purchasing an alarm or other security system for your home then it is highly recommended that you obtain several quotes before making a commitment. You can also find reputable traders on our Buy With Confidence good trader scheme. Our officers vet all traders on the scheme for trustworthiness and to ensure that they comply with consumer protection laws.

Contact us via **Consumer Direct on 08454 04 05 06** for advice and guidance or visit [www.buywithconfidence.gov.uk](http://www.buywithconfidence.gov.uk)

## Expiry Date

1/04/2011

*The normal period for validity of messages will be seven days*

## Distribution

Messages are not confidential and can be used for public distribution

## Signed

Rebecca Webb

## Date

24/03/11