

## Sent By

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## Message

Kent Trading Standards is aware that a chain e-mail about an alleged postal scam is being circulated on the internet and being forwarded by consumers trying to be helpful. **The scam is no longer operating.**

The email warns about a scam involving a card being posted through Kent residents' doors from a company called PDS (Parcel Delivery Service) stating that they are unable to deliver a parcel and that the householder needs to contact them on 0906 66 11 911 to arrange delivery. The e-mail urges you not to call the phone number given as you will be charged exorbitant amounts of money, and to circulate the message to friends and family.

- PhonepayPlus the phone-paid services regulator **shut down the service** and subsequently fined the company that was operating the service, Studio Telecom (based in Belize), £10,000.
- The service is **NO LONGER** running and has **NOT** been running since December 2005.
- You do **NOT** need to contact PhonepayPlus, or the Royal Mail, about this service as it was stopped almost five years ago.
- If you receive a copy of the email warning you about the alleged scam, please do **NOT** forward it to others. Instead, please forward this information.

For more detailed information about PhonepayPlus' work, please visit [www.phonepayplus.org.uk](http://www.phonepayplus.org.uk).

To report any concerns you have call Trading Standards via Consumer Direct on 08454 04 05 06 or visit [www.consumerdirect.gov.uk](http://www.consumerdirect.gov.uk)

## Expiry Date

1/1/2011

*The normal period for validity of messages will be seven days*

## Distribution

Messages are not confidential and can be used for public distribution

Signed

Jill Trumper

Date

22/11/10