

The Company Secretary
Fat Cat Finance Company Ltd
25 High Street
Mytown
BS22 1ZZ

Mr J Bloggs
1 Moor Lane
Mytown
BS22 1WW

01275 567567

9 February

Dear Sir/Madam,

Account No. FCF 234234
Supply of Goods (Implied Terms) Act 1973 (as amended)

On 1 February, I entered into a Hire Purchase agreement with you to buy a used car.

The car was supplied by Go faster Cars Ltd to whom I have since reported the following problems:

1. The car has failed to start on numerous occasions.
2. There is an oil leak.

Go faster Cars Ltd have refused to do anything.

I understand that under the above legislation, it is your responsibility to resolve the matter.

Please respond to my complaint within 7 days.

Yours faithfully,

J Bloggs