



CIGARETTES AND TOBACCO PRODUCTS

Information Sheet



CHALLENGE 21

TO BE READ AND SIGNED BY ALL STAFF



It is illegal to sell cigarettes or any other tobacco product to anyone under 18.



If you are not sure that the customer is over the age of 18, ask for proof of age. We strongly recommend that retailers operate a 'Challenge 21' policy when selling cigarettes and tobacco products. This means that if a customer appears to be under 21 years of age, then ask them to prove they are over 18. Documents acceptable as proof of age must have a photograph of the holder plus a date of birth, i.e., passport, driving licence or an ID card featuring the 'PASS' hologram. If the customer cannot prove that they are old enough, refuse the sale.



Remember, that the law forbids all tobacco sales to children. If a child says "they are for my mum" that makes no difference, even if it is true.



It is illegal to break a pack and sell cigarettes from it to anyone, child or adult.



Make sure the warning on the packet is in English.



Make sure the A3 size warning notice "IT IS ILLEGAL TO SELL TOBACCO PRODUCTS TO ANYONE UNDER THE AGE OF 18" can be seen clearly at all times.



Cigarette vending machines must have on them the warning "THIS VENDING MACHINE IS ONLY FOR THE USE OF PEOPLE AGED 18 OR OVER". Vending machines should always be monitored to ensure no under 18's are buying cigarettes.

REMEMBER - YOU COMMIT AN OFFENCE



If you sell tobacco products to a person under 18.



If you sell unpackaged cigarettes.



If you do not display a warning notice or vending machine sign so they can be easily seen.

SIGNATURE

DATE

POSITION HELD
