

Cleveland Police Crime Reduction Team

Cleveland Police Crime Reduction officers can provide advice on improving your home security and personal safety if you or a member of your family would benefit from this service contact :

Stockton Crime Reduction on 01642 302271

e.mail dave.sanders@cleveland.pnn.police.uk

Other Useful Contacts

Company	Telephone Number
Cleveland Police	
Emergency	999
Switchboard	326326
Crimestoppers	0800 555111
Stockton Council Services	
Switchboard	393939
Anti-Social Behaviour Team	607943
Care For Your Area	391959
Enforcement Team/Security Centre	528989
Utilities	
British Gas	0800 048 0505
BT	020 7356 5000
EDF	0800 096 9000
NEDL	0800 66 88 77
N Power	0845 071 4525
Northumbrian Water	0845 717 1100
NTL	0845 454 0020
e.on	0800 052 0346
Scottish Power	0845 272 7999
Scottish & Southern	01738 456000

Stockton Doorstoppers Project

DOORSTOPPERS

SAY NO TO DOORSTEP CALLERS

Doorstep Crime

This is crime arising from doorstep callers, bogus workmen, high pressure salespeople, bogus officials and distraction burglary. It is now well established that distraction burglaries and rogue trading are interlinked - all too often, the seemingly innocent doorstep seller is actually checking things out for a re-visit to carry out a burglary or distraction burglary.

Whilst this type of criminal behavior can impact on anybody in any place, research shows that older people are particularly vulnerable, especially those living alone.

Stockton Doorstoppers Initiative

The Retired & Senior Volunteer Programme (RSVP) has received lottery funding to roll out a volunteer-led project in Stockton Borough to cut Doorstep Crime. This is a joint initiative involving Cleveland Police and Stockton Council Services including Trading Standards & Licensing Stockton Home Safety Association and Health and Social Care.

Trained volunteers will work across the Borough and help people avoid being a victim without unduly increasing their fear of crime. They will deliver talks to groups or individuals, in their own homes if appropriate.

This leaflet contains the main contact points for the project.

Retired & Senior Volunteer Programme

Alma Resource Centre
4 Alma Street Stockton-on-Tees TS18 2AP

Volunteers Wanted

Would you like to help people feel safer in their neighbourhood?

Do you want to rid your area of rogue traders and distraction burglars?

Interested? Want to know more?

Please contact Trevor Redfern on
01642 733912 or 231560
e-mail rsvpmiddlesbro@btconnect.com

Talks

Do you know of any individual who might benefit from advice?

Are you a member of, or know of a group who would be interested in receiving a talk?

We can arrange talks to groups or individuals in their own homes.

Please contact Trevor Redfern on 01642 733912 or 231560
e-mail rsvpmiddlesbro@btconnect.com

Trading Standards & Licensing

Enforcement Team

If you or someone you know has been the victim of a scam or rogue trader contact us on:

Telephone: **01642 526560**

Email: trading_standards@stockton.gov.uk

Website: www.tradingstandards.gov.uk/stockton

No Cold Calling Zones

The aim of these zones is to reduce the number of bogus callers, distraction burglaries and rogue traders operating in your area.

For more information on how to make an application for a zone, contact:

Frankie Russell on **01642 526525**

Email: Frankie.Russell@stockton.gov.uk

Consumer Advice

For advice on how to resolve a dispute with a trader or retailer or for advice before you buy, contact:

Consumer Direct on **08454 040506**

Alternatively call in to our Advice Centre in the main Library.
Opening Times:

Monday – Thursday: 9.30am – 5.00pm

Friday: 9.30am – 4.30pm